

Privacy Policy

Effective 30 August 2026

This policy explains what information Clgify collects when you use the marketplace, why we collect it, how long we keep it, and the choices you have. It applies to the Clgify website and every listing, enquiry, chat, roommate, tiffin and move-request feature within it.

1. Who we are

Clgify ("Clgify", "we", "us") operates a student-first campus marketplace that connects students, sellers and verified property partners. In this policy "you" means any person who visits, registers on, or lists through the platform.

For questions about this policy, contact our Grievance Officer using the details in the final section.

2. Information we collect

Account data: your name, email address, phone number, campus, role (student, property partner or admin) and profile photo where you upload one.

Verification data (property partners only): business name, RERA registration details, address and identity or business documents you submit for review.

Listing data: titles, descriptions, prices, rent and deposit amounts, condition, photos, nearest college, and the location you pin — including latitude, longitude and formatted address — so we can show an indicative college distance.

Activity data: wishlists, enquiries, chat messages, roommate profiles, demand posts, feedback and ratings, tiffin subscriptions, move requests and newsletter signups you choose to submit.

Technical data: device and browser information, IP address, and basic usage logs used for security, abuse prevention and diagnostics.

Payment data: where a paid feature or booking is used, payments are processed by our payment gateway. We receive the transaction status and reference identifiers. We never store your full card, UPI or banking credentials.

3. How we use your information

To create and secure your account, publish your listings, route enquiries to the right property partner, calculate college-relative listing distances, and deliver the chat, roommate, tiffin and move features you use.

To review listings, partner documents and reported content for safety, legality and accuracy, and to detect fraud, spam, impersonation and misuse.

To send transactional notifications (enquiry updates, listing status, chat alerts) and, where you have opted in, campus deals and newsletters. You can turn off notification categories from your account.

To improve the product using aggregated, non-identifying usage patterns. We do not sell your personal data.

4. Legal bases and consent

We process your data to perform the service you asked for, to comply with legal obligations, to protect the platform and its users, and — for marketing communications and optional features — on the basis of the consent you give, which you may withdraw at any time.

5. Who can see what

Approved listings, roommate profiles and demand posts are visible to other users of the platform, including the photos and pinned location you submit.

Your contact number is revealed only through a listing you published, an enquiry you started, or a chat you joined. Our moderation systems restrict contact details being exchanged inside chat before an enquiry is confirmed.

Admin reviewers can see listings, verification documents, enquiries, reports and support conversations strictly for moderation and support purposes.

6. Service providers

We share the minimum data necessary with infrastructure and service providers that operate the platform on our behalf: cloud hosting and database services, image hosting and delivery, mapping and geocoding services, and our payment gateway.

These providers process data under contract, only for the purposes we specify. We may also disclose information where required by law, court order or a valid request from a law-enforcement authority.

7. Data retention

Account, listing and transaction records are retained while your account is active and for a reasonable period afterwards to meet legal, accounting and dispute-resolution requirements. Verification documents are retained for as long as a partner account remains verified.

Chat and enquiry records are retained to support dispute handling. Aggregated, anonymised statistics may be retained indefinitely.

8. Security

Access to data is controlled by authentication and role-based rules enforced on our servers, and administrative access is limited to reviewers who need it. No online service can guarantee absolute security, so please use a strong, unique password and never share your login.

9. Your rights and choices

You can access and correct your profile details, edit or delete your listings, deactivate your roommate profile, manage notification preferences and unsubscribe from marketing emails from your account area at any time.

You may request a copy of your data, ask us to correct or delete it, or withdraw consent, by contacting the Grievance Officer. We may retain limited records where the law requires it.

10. Children and eligibility

Clgify is intended for college students aged 18 and above and for verified business partners. We do not knowingly collect data from children. If you believe a minor has registered, contact us and we

will remove the account.

11. Cookies and local storage

We use cookies and browser storage to keep you signed in, remember your selected campus, and preserve preferences. Blocking them may break sign-in and other core features.

12. Changes to this policy

We may update this policy as the platform grows. Material changes will be announced on the platform, and the effective date at the top of this document will be revised.

13. Grievance contact

Grievance Officer, Clgify — +91 63069 77313, info@clgify.com.

Kharar, Sahibzada Ajit Singh Nagar, Punjab, India. Monday to Saturday, 10:00–19:00 IST. Complaints acknowledged within 48 hours.