

Terms of Use

Effective 30 August 2026

By creating an account on, or using, Clgify you agree to these terms. They cover who may use the platform, what you may list, how enquiries, payments and cancellations work, what conduct is prohibited, how disputes are handled, and how to reach us with a grievance.

1. Acceptance of terms

These terms form a binding agreement between you and Clgify. If you do not agree with them, do not use the platform. Continued use after an update constitutes acceptance of the revised terms.

2. Eligibility and accounts

Clgify is intended for college students aged 18 and above and for verified property partners and service vendors. You must provide accurate registration details and keep your login confidential; you are responsible for activity under your account.

Property partners must submit accurate business, RERA and identity details, and may publish listings only after their verification is approved. Approved partners are allotted a listing limit set by Clgify, which is enforced at the time of listing creation and may be adjusted.

3. Clgify's role as a marketplace

Clgify is a discovery and enquiry platform. We are not the owner, landlord, seller, agent, insurer or guarantor of any item, room, property or service listed. Contracts for sale, rent, tenancy, food or moving services are formed directly between the users involved.

Review and verification are good-faith safety measures, not a warranty of condition, legality, title or suitability. Always inspect an item or property, meet in a safe public place, and confirm ownership and paperwork before paying anything.

4. Listing standards

Listings must be genuine, owned by you or your agency, accurately described and priced, and must use real photographs of the actual item or property with a correctly pinned location.

Every listing is reviewed before it goes live and may be rejected, edited down or removed. Duplicate, misleading, bait-priced or spam listings will be taken down.

Prohibited listings include: counterfeit or stolen goods, alcohol, tobacco, drugs and prescription medicine, weapons, animals, adult content, academic dishonesty services, financial or job schemes, and any unsafe, unlicensed or illegal accommodation.

5. Enquiries, bookings and payments

Property enquiries are routed through Clgify support so availability can be confirmed and visit details can be captured. Responses are best-effort and availability is subject to the partner's confirmation.

Payments for goods, rent, deposits or services are settled directly between the parties unless a Clgify checkout is explicitly offered for that transaction. Where Clgify does collect a fee — for example a listing, promotion or booking fee — it is processed by our payment gateway and is stated before you pay.

Promotional offers, including any discount on a first booking, apply only while advertised, only once per user, cannot be combined with other offers, and may be withdrawn or modified at any time.

Fees paid to Clgify for listing, promotion or platform services are non-refundable once the service has been delivered, except where the law requires otherwise or where the failure was ours. Refunds for goods, rent or deposits are the responsibility of the transacting parties.

6. User conduct

You agree not to: post false, abusive, discriminatory, harassing or obscene content; impersonate another person, campus or business; harvest or misuse other users' contact details; circumvent chat moderation or platform fees; scrape, reverse-engineer, overload or attempt to gain unauthorised access to the platform; or use the platform for any unlawful purpose.

Chat is monitored by automated moderation. Sharing phone numbers or payment identifiers where they are restricted, and sending spam or repeated unsolicited messages, may result in suspension.

7. Content you submit

You retain ownership of the text and photographs you upload. You grant Clgify a non-exclusive, royalty-free licence to host, resize, display and promote that content on the platform and in Clgify marketing for as long as the listing is live.

You confirm you have the rights to everything you upload and that it does not infringe anyone else's rights. Report infringing content to the Grievance Officer and we will act on valid notices.

8. Third-party services

The platform relies on third-party mapping, hosting, image delivery and payment services. Their availability and accuracy are outside our control, and distances or map positions shown are indicative.

9. Enforcement and suspension

We may remove listings, restrict features, withhold verification, suspend or terminate accounts, and report activity to the authorities, in cases of fraud, misrepresentation, unsafe accommodation, harassment, non-payment, or repeated policy violations — with notice where practicable.

10. Disclaimers and limitation of liability

The platform is provided on an "as is" and "as available" basis, without warranties of any kind. We do not guarantee uninterrupted service, or the conduct, honesty or solvency of any user.

To the maximum extent permitted by law, Clgify is not liable for indirect, incidental or consequential loss, or for loss arising from a transaction between users. Where liability cannot be excluded, our total liability is limited to the fees you paid to Clgify in the three months before the claim.

You agree to indemnify Clgify against claims arising from your listings, your conduct, or your breach of these terms.

11. Dispute handling

Raise a dispute first with the other party through Clgify chat, then escalate to us with the listing or enquiry reference. Our support team will review the record, may mediate, and may take enforcement action, but Clgify does not adjudicate ownership, tenancy or payment disputes between users.

If a dispute with Clgify itself remains unresolved 30 days after being raised with the Grievance Officer, it will be governed by the laws of India and subject to the exclusive jurisdiction of the courts at Mohali, Punjab.

12. Changes to the service and terms

We may add, change or discontinue features, including verticals still marked as coming soon, and may revise these terms. The effective date at the top of this document reflects the current version.

13. Grievance contact

Grievance Officer, Clgify — +91 63069 77313, info@clgify.com.

Kharar, Sahibzada Ajit Singh Nagar, Punjab, India. Monday to Saturday, 10:00–19:00 IST. Complaints acknowledged within 48 hours.